

Remote Unattended Access Amplified!

The ScreenConnect Access Premium Package offers you best-in-class remote access with powerful, easy-to-use remote machine monitoring and enhanced management features. Take your endpoint management game to the next level: silently manage your unattended endpoints, save time, and provide superior service with Access Premium.



ConnectWise View

ConnectWise View allows technicians to troubleshoot on-site issues through the camera of a user's mobile device. ConnectWise View engages technicians (coordinators) and their end-user (cameraperson) in real time through a browser-enabled, live stream session. This allows you the ability to:

- Effectively walk end users through hardware or other on-site issues.
- Keep records of your live stream sessions with snapshots you can download for reference later.
- Easily and effectively train junior field techs and allow senior engineers more time to focus on complex projects.



Remote Diagnostic Toolkit

The Remote Diagnostic Toolkit is a premium extension that puts even more control at your fingertips. The toolkit adds additional tabs to view and manage processes, software, event logs, and services on a remote device. This extension differs from the Remote System Diagnostics extension by adding remote actions. The extension adds five new tabs to the Host page for support and access sessions: Processes, Software, Event Log, Services, and Updates.



More Sessions Per User

If you are working with a higher endpoint to tech ratio, your users may have the need for a higher number of simultaneous sessions. The premium package increases this number to 10.



Video Auditing

Extended auditing automatically records videos of all sessions and stores them on your ConnectWise Control instance. Videos are stored in a proprietary format to conserve space on the instance. When an administrator generates an audit report, they can download their videos from the report as AVI files.

Take ConnectWise ScreenConnect for a Test Drive Today >>

screenconnect.connectwise.com/access/trial